Dell™ 3007WFP-HC Flat Panel Monitor User's Guide

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- Monitor Specifications
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Front View

1. Decrease Brightness button
2. Increase Brightness button
3. Power button (with power light indicator)

Back View

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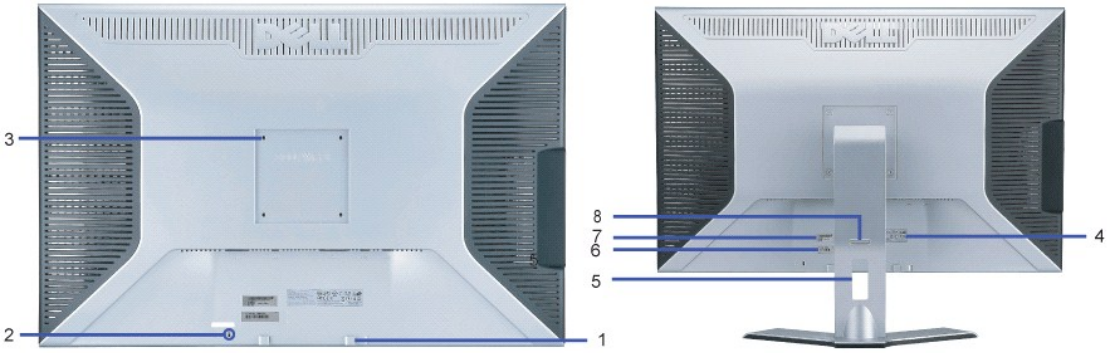
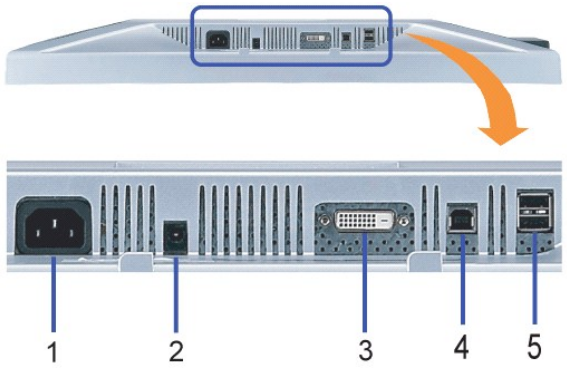


1. Dell Soundbar mounting brackets — Attach the optional Dell Soundbar.
2. Security lock slot — Attach a lock to secure your monitor.
3. VESA mounting holes (100mm [Behind attached base plate]) — Use to mount the monitor.
4. Regulatory rating label — Lists the regulatory approvals.
5. Cable management hole — Organize cables by placing them through the hole.
6. Service tag label— Refer to this label if you need to contact Dell for technical support.
7. Barcode serial number label
8. Lock down/release button — Push the monitor down, press the button to unlock the monitor, and then lift the monitor to the desired height.

Bottom View



1. Power - Connect the power
2. Dell Soundbar power connector - Connect for the Soundbar (optional)
3. DVI connector - Connect your computer DVI cable
4. USB upstream port - Connect the USB cable that came with your monitor to the monitor and the computer. Once this cable is connected you can use the USB connectors on the side and bottom of the monitor.
5. USB downstream port - Connect your USB devices. You can only use this port after you have connected the USB cable to the computer and USB upstream port on the monitor.

Side View

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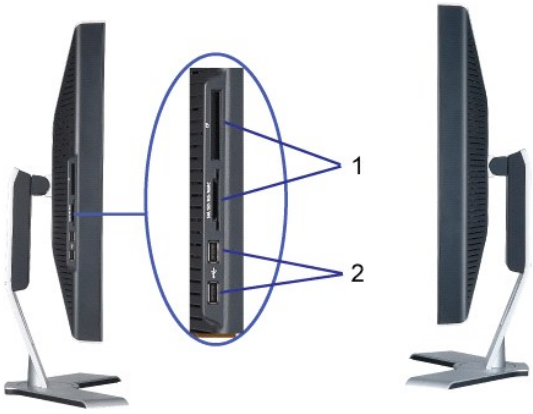

Left side **Right side**

1. Card reader supports the following card types:
- Compact Flash (CF I/II)
- Microdrive
- Security Digital (SD/Mini SD)
- Memory Stick (MS/MS Pro, MS Pro Duo)
- Smart Media (SM)
- Multimedia Card (MMC)
2. USB downstream port

Monitor Specifications

Power Management Modes

If you have VESA's DPM™ compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'*. If input from keyboard, mouse, or other input devices is detected by the computer, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation(with Dell Soundbar and USB active)	Active	Active	Active	Blue	147 W (maximum)
Normal operation	Active	Active	Active	Blue	117 W (typical)
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 3 W
Switch off	-	-	-	Off	Less than 1 W

This monitor is **ENERGY STAR**®-compliant as well as TCO '99 power management compatible.

* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

ENERGY STAR® is a U.S. registered mark. As an **ENERGY STAR**® Partner, DELL has determined that this product meets the **ENERGY STAR**® guidelines for energy efficiency.

Pin Assignments

24 pin digital-only DVI-D connector:

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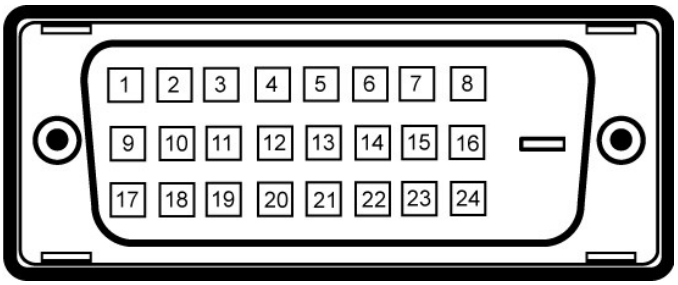

NOTE: Pin 1 is at the top right.

The following table shows pin assignments in the DVI connector:

Pin	Signal Assignment	Pin	Signal Assignment	Pin	Signal Assignment
1	T.M.D.S. Data 2-	9	T.M.D.S. Data 1-	17	T.M.D.S. Data 0-
2	T.M.D.S. Data 2+	10	T.M.D.S. Data 1+	18	T.M.D.S. Data 0+
3	T.M.D.S. Data 2/4 Shield	11	T.M.D.S. Data 1/3 Shield	19	T.M.D.S. Data 0/5 Shield
4	T.M.D.S. Data 4-	12	T.M.D.S. Data 3-	20	T.M.D.S. Data 5-
5	NT.M.D.S. Data 4+	13	T.M.D.S. Data 3+	21	T.M.D.S. Data 5+
6	DDC Clock	14	+5V Power	22	T.M.D.S. Clock Shield
7	DDC Data	15	Ground (for +5V)	23	T.M.D.S. Clock +
8	No Connect	16	Hot Plug Detect	24	T.M.D.S. Clock -

Universal Serial Bus (USB) Interface

This monitor supports High-Speed Certified USB 2.0 interface.*

	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

USB ports:

- 1 upstream - rear
- 4 downstream - 2 on rear; 2 on left side

NOTE: USB 2.0 capability requires 2.0 capable computer.

NOTE: Monitor's USB interface works ONLY when monitor is Powered ON (or in Power Save Mode). Switching your monitor OFF and then ON would re-enumerate its USB interface; attached peripherals may take a few seconds to resume normal functionality.

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings, if desired.

Card Reader Specifications

Overview

- The Flash Memory Card Reader is a USB storage device that allows users to read and write information from and into the memory card.
- The Flash Memory Card Reader is automatically recognized by Windows® 2000, XP and Vista.
- Once installed and recognized, each separate memory card (slot) appears as a separate drive/drive letter.
- All standard file operations (copy, delete, drag-and-drop, etc.) can be performed with this drive.

Features

The Flash Memory Card Reader has the following features:

- Supports Windows 2000, XP and Vista operating systems.

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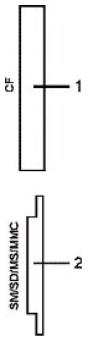
- No Windows 9X support from Dell.
- Mass Storage Class device (No drivers are required under Windows 2000, XP and Vista).
- USB-IF certification.
- Supports various memory card media.



The following table lists the slot to support what kind of memory card:

Slot Number	Flash memory cards type
1	Compact Flash type I/II Card (CF I/II)/CF form factor ATA hard drives to USB 2.0 bus
2	Smart Media Card (SMC) Memory Stick Card (MS) / High Speed Memory Stick (HSMS) / Memory Stick Pro Card (MS PRO) / Memory Stick Duo (with Adapter) Secure Digital Card (SD)/ Mini Secure Digital (with Adapter)/ TransFlash Card (with Adapter) MultiMedia Card (MMC) / Reduced Size MultiMedia Card (with Adapter)

Cards Type	Support Specification	Memory Card Spec Version	Max. capacity
CF	CompactFlash Specification	2.0	128 GB
SD	SD Memory Card Specifications	2.0	32 GB
MS	Memory Stick Standard Format Specification	1.40-00	128 MB
MS PRO	Memory Stick Pro Standard Format Specifications	1.01-01	32 GB
MD Duo	Memory Stick Duo Standard Format Specifications	1.10-00	128 MB/32 GB
SM	SmartMedia™ Electrical Specification	1.40	256 MB
SM	SmartMedia™ Physical Format Specifications	1.40	256 MB
SM	SmartMedia™ Logical Format Specifications	1.30	256 MB
MMC	MultiMediaCard System Specification	4.2	32 GB

NOTE: MSPRO : MSPRO includes MSPRO Duo and MS Micro.

NOTE: SD : SD includes MiniSD.

General

Model number	3007WFP-HC

Flat Panel

Screen type	Active matrix - TFT LCD
Screen dimensions	30 inches (30-inch viewable image size)
Preset display area:	
Horizontal	641.28 mm (25.25 inches)
Vertical	400.8 mm (15.78 inches)
Pixel pitch	0.2505 mm x 0.2505 mm
Viewing angle	178° (vertical) typ, 178° (horizontal) typ
Luminance output	300 cd/m²(typ.)
Contrast ratio	1000 to 1 (typ.)
Faceplate coating	Antiglare with hard-coating 3H
Backlight	CCFL (16) edgelight system, 92% wide color gamut
Response Time	12 ms typical (black to white) 8 ms average (grey to grey)

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Resolution

Horizontal scan range	49.31 kHz and 98.71 kHz (automatic)
Vertical scan range	60 Hz
Optimal preset resolution	2560 x 1600 at 60 Hz
Highest preset resolution	2560 x 1600 at 60 Hz

Preset Display Modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VESA, 1280 x 800	49.31	59.91	71	-/+
VESA, 2560 x 1600	98.71	59.97	134.25	-/+

Electrical

Video input signals	Digital DVI-D TMDS (Dual Link), 600mV for each differential line, positive polarity at 100 ohm input impedance with HDCP Support
AC input voltage / frequency / current	100 to 240 VAC / 50Hz/60 Hz ± 3 Hz / 1.6A (Max.)
Inrush current	120V:30A (Max.) at 0°c 240V:60A (Max.) at 0°c

Physical Characteristics

Connector type	DVI-D, white connector
Signal cable type	Digital: Detachable, DVI-D (Dual Link), Solid pins
Dimensions (with stand):	
Height (fully extended in landscape mode)	559.7 mm (22 inches)
Height (compressed/locked in landscape mode)	469.7 mm (18.49 inches)
Width	690 mm (27.16 inches)
Depth	200 mm (7.87 inches)
Panel Dimensions: (without stand)	
Height	449.55 mm (17.7 inches)
Width	690 mm (27.16 inches)
Depth	74.4 mm (2.93 inches)
Stand dimensions:	
Height (Compressed)	306.7 mm (12.07 inches)
Height (Extended)	396.7 mm (15.62 inches)
Width	404 mm (15.9 inches)
Depth	200 mm (7.87 inches)
Weight (monitor only)	11.38 Kg (25.07 lb)
Weight (with packaging)	16 Kg (35.24 lb)

Environmental

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Temperature:	
Operating	5° to 35°C (41° to 95°F)
Nonoperating	Storage: -20° to 60°C (-4° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)
Humidity:	
Operating	10% to 80% (noncondensing)
Nonoperating	Storage: 5% to 90% (noncondensing) Shipping: 5% to 90%(noncondensing)
Altitude:	
Operating	3,657.6m (12,000 ft) max
Nonoperating	12,192 m (40,000 ft) max
Thermal dissipation	501.92 BTU/hour (maximum) 399.5 BTU/hour (typical)

Dell Soundbar (Optional) Specifications

System Frequency Response	95 Hz to 20 kHz @ 10 dB below avg. SPL
Total Power Output	10 W continuous average power (all speakers operating) @ 10% (THD+N), 1 kHz (FTC rated)
Headphone Jack Output Power	40 mW continuous average power (RL = 32Ω) @ 10% (THD+N), 1 kHz
Input Sensitivity for Rated Output	500 ± 50 mVrms @ 1 kHz
Input Impedance	>10kΩ
Maximum Input Signal Voltage	2 Vrms
Controls	Power On/Off Volume Control
Input Cables	3.0 m ± 0.1 m AWG26 black cable attached to enclosure, with 3.5 mm lime green stereo plug
Power Requirements	DC12V, 1.5A +/-10%
Operating Temperature Range	10°C to 40°C
Humidity, Non-condensing	95% RH @ 40 °C

Caring for Your Monitor

CAUTION: Read and follow the safety instructions before cleaning the monitor.

CAUTION: Before cleaning the monitor, unplug the monitor from the electrical outlet.

- To clean your antistatic screen, slightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- Use a slightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
- If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
- Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.
- Tohelp maintain the best image quality on your monitor, use a dynamically changing screen saver and power off yourmonitor when not in use.

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Appendix

Dell™ 3007WFP-HC Flat Panel Monitor User's Guide

- CAUTION: Safety Instructions
- FCC Notice (U.S. Only)
- Contacting Dell
- Your Monitor Setup Guide

⚠ CAUTION: Safety Instructions

⚠ **CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.**

Use the following safety guidelines to help ensure your own personal safety and to help protect your computer and working environment from potential damage.

- To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:
  - 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60 hertz (Hz)), and Taiwan.
  - 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.
- Always be sure that your monitor is electrically rated to operate with the AC power available in your location.

NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltage according to the ranges defined in the "Electrical Specifications" section in the User's Guide.

- Do not store or use the monitor in locations that are exposed to heat, direct sunlight, or extreme cold.
- Avoid moving the monitor between locations with large temperature differences.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Do not store or use the monitor in locations exposed to high humidity or dusty environment.
- Do not allow water or other liquids to spill on or into the monitor.
- Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock.
- To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case.
- Never use your monitor if the power cable has been damaged. Ensure that nothing rests on your computer's cables and that the cables are not located where they can be stepped on or tripped over.
- Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.
- Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.
- Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.
- Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.
- Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply.
- Locate your monitor near an easily accessible electric outlet.
- If your monitor does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
- Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.
- High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources of heat.
- Unplug the monitor when it is going to be left unused for an extended period of time.
- Unplug your monitor from the electric outlet before any service is performed.
- Hg LAMP(S) INSIDE THIS PRODUCT CONTAIN MERCURY AND MUST BE RECYCLED OR DISPOSED OF ACCORDING TO LOCAL, STATE OR FEDERAL LAWS. FOR MORE INFORMATION, GO TO WWW.DELL.COM/HG OR CONTACT THE ELECTRONIC INDUSTRIES ALLIANCE AT WWW.EIAE.ORG.

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FCC Notice (U.S. Only)

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1 This device may not cause harmful interference.

2 This device must accept any interference received, including interference that may cause undesired operation.

NOTICE: The FCC regulations provide that changes or modifications not expressly approved by Dell™ Inc. could void your authority to operate this equipme

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the system with respect to the receiver.
- Move the system away from the receiver.
- Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions.

The following information is provided on the device or devices covered in this document in compliance with FCC regulations:

- Product name: 3007WFPt
- Model number: 3007WFPt
- Company name:

  Dell™ Inc.
  Worldwide Regulatory Compliance & Environmental Affairs.
  One Dell™ Way
  Round Rock, Texas 78682 USA
  512-338-4400

NOTE: For further regulatory information, see your ***Product Information Guide***.

Contacting Dell

To contact Dell electronically, you can access the following websites:

- **www.dell.com**
- **support.dell.com (support)**

For specific web addresses for your country, find the appropriate country section in the table below.

NOTE: Toll-free numbers are for use within the country for which they are listed.

NOTE: In certain countries, support specific to Dell XPS™ portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

NOTE: The contact information provided was deemed correct at the time that this document went to print and is subject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Anguilla	Website: **www.dell.com.ai**	
	E-mail: la-techsupport@dell.com	

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	General Support	toll-free: 800-335-0031
Antigua and Barbuda	Website: **www.dell.com.ag**	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-805-5924
Aomen	Technical Support (Dell™ Dimension™, Dell Inspiron™, Dell OptiPlex™, Dell Latitude™, and Dell Precision™)	0800-105
	Technical Support (servers and storage)	0800-105
Argentina (Buenos Aires) International Access Code: **00** Country Code: **54** City Code: **11**	Website: **www.dell.com.ar**	
	E-mail: us_latin_services@dell.com	
	E-mail for desktop and portable computers: la-techsupport@dell.com	
	E-mail for servers and EMC® storage products: la_enterprise@dell.com	
	Customer Care	toll-free: 0-800-444-0730
	Technical Support	toll-free: 0-800-444-0733
	Technical Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355
Aruba	Website: **www.dell.com.aw**	
	E-mail: la-techsupport@dell.com	
	Technical Support (XPS)	toll-free: 1300 790 877
	General Support	toll-free: 800-1578
Australia (Sydney) International Access Code: **0011** Country Code: **61** City Code: **2**	Website: support.ap.dell.com	13Dell-133355
	E-mail: support.ap.dell.com.contactus	
	General Support	
Austria (Vienna) International Access Code: **900** Country Code: **43** City Code: **1**	Website: **support.euro.dell.com**	
	E-mail: tech_support_central_europe@dell.com	
	Home/Small Business Sales	0820 240 530 00
	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Support for XPS	0820 240 530 81
	Home/Small Business Support for all other Dell computers	0820 240 530 17
	Preferred Accounts/Corporate Technical Support	0820 240 530 17
	Switchboard	0820 240 530 00
Bahamas	Website: **www.dell.com.bs**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-874-3038
Barbados	Website: **www.dell.com/bb**	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-534-3142
Belgium (Brussels) International Access Code: **00** Country Code: **32** City Code: **2**	Website: **support.euro.dell.com**	
	Technical Support for XPS	02 481 92 96
	Technical Support for all other Dell computers	02 481 92 88
	Technical Support Fax	02 481 92 95
	Customer Care	02 713 15 .65
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	Website: **www.dell.com/bm**	
	E-mail: la-techsupport@dell.com	
	General Support	1-877-890-0751
Bolivia	Website: **www.dell.com/bo**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-10-0238
Brazil International Access Code: **00**	Website: **www.dell.com/br**	
	E-mail: BR-TechSupport@dell.com	
	Customer Support, Technical Support	0800 90 3355

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Country Code: **55** City Code: **51**	Technical Support Fax	51 481 5470
	Customer Care Fax	51 481 5480
	Sales	0800 722 3498
British Virgin Islands	General Support	toll-free: 1-866-278-6820
Brunei Country Code: **673**	Technical Support (Penang, Malaysia)	604 633 4966
	Customer Care (Penang, Malaysia)	604 633 4888
	Transaction Sales (Penang, Malaysia)	604 633 4955
Canada (North York, Ontario) International Access Code: **011**	Online Order Status: **www.dell.ca/ostatus**	
	AutoTech (automated Hardware and Warranty Support)	toll-free: 1-800-247-9362
	Customer Service (Home/Home Office)	toll-free: 1-800-847-4096
	Customer Service (small/med./large business, government)	toll-free: 1-800-387-5757
	Customer Service (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (XPS)	toll-free: 1-866-398-8977
	Hardware Warranty Phone Support (Home/Home Office)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (small/med./large business, government)	toll-free: 1-800-387-5757
	Hardware Warranty Phone Support (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
Cayman Islands	E-mail: la-techsupport@dell.com	
	General Support	1-877-262-5415
Chile (Santiago) Country Code: **56** City Code: **2**	Website: **www.dell.com/cl**	
	E-mail: la-techsupport@dell.com	
	Sales and Customer Support	toll-free: 1230-020-4823
China (Xiamen) Country Code: **86** City Code: **592**	Technical Support website: **support.dell.com.cn**	
	Technical Support E-mail: cn_support@dell.com	
	Customer Care E-mail: customer_cn@dell.com	
	Technical Support Fax	592 818 1350
	Technical Support (XPS)	toll-free: 800 858 0540
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2969
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060
	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: **www.dell.com/cl**	
	E-mail: la-techsupport@dell.com	
	General Support	01-800-915-4755
Costa Rica	Website: **www.dell.com/cr**	
	E-mail: la-techsupport@dell.com	
	General Support	0800-012-0231
Czech Republic (Prague) International Access Code: **00**	Website: **support.euro.dell.com**	
	E-mail: czech_dell@dell.com	

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	Customer Care	22537 2707
	Fax	22537 2714
	Techical Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen) International Access Code: **00** Country Code: **45**	Website: **support.euro.dell.com**	
	Technical Support for XPS	7010 0074
	Technical Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	Website: **www.dell.com/dm**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: **www.dell.com/do**	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-156-1588
Ecuador	Website: **www.dell.com/ec**	
	E-mail: la-techsupport@dell.com	
	General Support (calling from Quito)	toll-free: 999-119-877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119-877-655-3355
El Salvador	Website: **www.dell.com/ec**	
	E-mail: la-techsupport@dell.com	
	General Support	800-6132
Finland (Helsinki) International Access Code: **990** Country Code: **358** City Code: **9**	Website: **support.euro.dell.com**	
	E-mail: fi_support@dell.com	
	Technical Support	0207 533 555
	Customer Care	0207 533 538
	Switchboard	0207 533 533
	Sales under 500 employees	0207 533 540
	Fax	0207 533 530
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
France (Paris) (Montpellier) International Access Code: **00** Country Code: **33** City Codes: **(1) (4)**	Website: **support.euro.dell.com**	
	Home and Small Business	
	Technical Support for XPS	0825 387 129
	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
	Fax	01 55 94 71 01
Germany (Frankfurt) International Access Code: **00** Country Code: **49** City Code: **69**	Website: **support.euro.dell.com**	
	E-mail: tech_support_central_europe@dell.com	
	Technical Support for XPS	06103 766-7222
	Technical Support for all other Dell computers	06103 766-7200
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	Global Segment Customer Care	069 9792-7320

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	Large Accounts Customer Care	069 9792-7320
	Public Accounts Customer Care	069 9792-7320
	Switchboard	069 9792-7000
Greece International Access Code: 00 Country Code: 30	Website: **support.euro.dell.com**	
	Technical Support	00800-44 14 95 18
	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
Guatemala	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
Guyana	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-270-4609
Hong Kong International Access Code: **001** Country Code: **852**	Website: **support.ap.dell.com**	
	Technical Support E-mail: apsupport@dell.com	
	Technical Support (XPS)	00852-3416 6923
	Technical Support (Dimension and Inspiron)	00852-2969 3188
	Technical Support (OptiPlex, Latitude, and Dell Precision)	00852-2969 3191
	Technical Support (server and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches, routers, and so on)	
	Customer Care	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
	Home and Small Business Division	00852-2969 3105
India	**Website: support.ap.dell.com**	
	E-mail: india_support_desktop@dell.com	
	india_support_notebook@dell.com	
	india_support_Server@dell.com	
	Technical Support (XPS computers)	0802 506 8033 or toll-free: 1800 425 2066
	Technical Support (portables, desktops, servers, and storage)	1600 33 8045 and 1600 44 8046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046
Ireland (Cherrywood) International Access Code: **00** Country Code: **353** City Code: **1**	**Website: support.euro.dell.com**	
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	Home User Customer Care	01 204 4014
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	Corporate Customer Care	1850 200 982
	Technical Support	
	Technical Support for XPS computers only	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	General	
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care (dial within U.K. only)	0870 907 4499
	U.K. Sales (dial within U.K. only)	0870 907 4000
Italy (Milan)	Website: **support.euro.dell.com**	

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	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	Corporate	
	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
Jamaica	**E-mail: la-techsupport@dell.com**	
	General Support (dial from within Jamaica only)	1-800-440-9205
Japan (Kawasaki) International Access Code: **001** Country Code: **81** City Code: **44**	Website: **support.jp.dell.com**	
	Technical Support (XPS)	toll-free: 0120-937-786
	Technical Support outside of Japan (XPS)	044-520-1235
	XPS Customer Care (if ordered items are missing or have been damaged during shipment)	044-556-4240
	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free:0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (Dell Power APP™, Dell PowerEdge™, Dell PowerConnect™, and Dell PowerVault™)	toll-free: 0120-198-498
	Technical Support outside of Japan (Dell Power APP™, Dell PowerEdge™, Dell PowerConnect™, and Dell PowerVault™)	81-44-556-4162
	Technical Support (projectors, PDAs, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (projectors, PDAs, printers, routers)	81-44-556-3468
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	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
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	Individual User	044-556-1760
	Switchboard	044-556-4300
Korea (Seoul) International Access Code: **001** Country Code: **82** City Code: **2**	E-mail: krsupport@dell.com	
	Support	toll-free: 080-200-3800
	Technical Support (XPS)	toll-free: 080-999-0283
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	Fax	2194-6202
	Switchboard	2194-6000
Latin America	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
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	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
	SalesFax (Austin, Texas, U.S.A.)	512 728-4600 or 512 728-3772
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	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
Macao Country Code: **853**	Technical Support	toll-free: 0800 105
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	Transaction Sales (Xiamen, China)	29 693 115
Malaysia (Penang)	Website: **support.ap.dell.com**	

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	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 88 0193
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 88 1306
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 88 1386
	Customer Care	toll-free: 1800 88 1306(option6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
Mexico International Access Code: **00** Country Code: **52**	**E-mail: la-techsupport@dell.com**	
	Customer Technical Support	001-877-384-8979 or 001-877-269-3383
	Sales	50-81-8800 or 01-800-888-3355
	Customer Service	001-877-384-8979 or 001-877-269-3383
	Main	50-81-8800 or 01-800-888-3355
Montserrat	**E-mail: la-techsupport@dell.com**	
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	**E-mail: la-techsupport@dell.com**	
	General Support	001-800-882-1519
Netherlands (Amsterdam) International Access Code: **00** Country Code: **31** City Code: **20**	Website: **support.euro.dell.com**	
	Technical Support for XPS	020 674 45 94
	Technical Support for all other Dell computers	020 674 45 00
	Technical Support Fax	020 674 47 66
	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand International Access Code: **00** Country Code: **64**	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
	Technical Support for XPS	toll-free: 0800 335 540
	General Support	0800 441 567
Nicaragua	**E-mail: la-techsupport@dell.com**	
	General Support	001-800-220-1377
Norway (Lysaker) International Access Code: **00** Country Code: **47**	Website: support.euro.dell.com	
	Technical Support for XPS	815 35 043
	Technical Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	**E-mail: la-techsupport@dell.com**	
	General Support	001-800-507-1264
Peru	**E-mail: la-techsupport@dell.com**	
	General Support	0800-50-669
Poland (Warsaw) International Access Code: **011** Country Code: **48** City Code: **22**	Website: **support.euro.dell.com**	
	E-mail: pl_support_tech@dell.com	
	Customer Service Phone	57 95 700
	Customer Care	57 95 999
	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal International Access Code: **00** Country Code: **351**	Website: **support.euro.dell.com**	
	Technical Support	707200149
	Customer Care	800 300 413

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	General Support	1-877-537-3355
St. Kitts and Nevis	Website: **www.dell.com/kn**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
St. Lucia	Website: **www.dell.com/lc**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-464-4352
St. Vincent and the Grenadines	Website: **www.dell.com/vc**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-464-4353
Singapore (Singapore) International Access Code: **005** Country Code: **65**	**NOTE:** The phone numbers in this section should be called from within Singapore or Malaysia only.	
	Website: **support.ap.dell.com**	
	Technical Support (XPS)	toll-free: 1800 394 7464
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1800 394 7430(option6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419
Slovakia (Prague) International Access Code: **00** Country Code: **421**	Website: **support.euro.dell.com**	
	E-mail: czech_dell@dell.com	
	Technical Support	02 5441 5727
	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585
South Africa (Johannesburg) International Access Code: **09/091** Country Code: **27** City Code: **11**	Website: **support.euro.dell.com**	
	E-mail: dell_za_support@dell.com	
	Gold Queue	011 709 7713
	Technical Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
Spain (Madrid) International Access Code: **00** Country Code: **34** City Code: **91**	Website: **support.euro.dell.com**	
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	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	Corporate	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
Sweden (Upplands Vasby) International Access Code: **00** Country Code: **46** City Code: **8**	Website: **support.euro.dell.com**	
	Technical Support for XPS	0771 340 340
	Technical Support for all other Dell products	08 590 05 199
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	Home/Small Business Customer Care	08 587 70 527
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	Technical Support for XPS	0848 33 88 57
	Technical Support (Home and Small Business) for all other Dell products	0844 811 411
	Technical Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
Taiwan International Access Code: **002** Country Code: **886**	Website: **support.ap.dell.com**	
	E-mail: support.del.com.cn/email	
	Technical Support for XPS	toll-free: 00801 86 3085
	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 00801 86 1011
	Technical Support (servers and storage)	toll-free: 00801 60 1256
	Customer Care	toll-free: 00801 60 1250 (option 5)
	Transaction Care	toll-free:00801 60 1228
	Corporate Sales	toll-free: 00801 65 1227
Thailand International Access Code: **001** Country Code: **66**	Website: **support.ap.dell.com**	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer Care	toll-free: 1800 006 007 (option7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
Trinidad/Tobago	Website: **www.dell.com/tt**	
	E-mail: la-techsupport@dell.com	
	General Support	1-888-799-5908
Turks and Caicos Islands	Website: **www.dell.com/tc**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-441-4735
U.K. (Bracknell) International Access Code: **00** Country Code: **44** City Code: **1344**	Website: **support.euro.dell.com**	
	E-mail: dell_direct_support@dell.com	
	Customer Care website: **support.euro.dell.com/uk/en/ECare/Form/Home.asp**	
	Sales	
	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Customer Care	
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500–5000 employees)	0870 906 0010
	Global Accounts Customer Care	01344 373 186
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Technical Support	
	Technical Support for XPS computers only	0870 366 4180
	Technical Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870 908 0500
	General	
	Home and Small Business Fax	0870 907 4006
Uruguay	Website: **www.dell.com/uy**	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 000-413-598-2521
U.S.A. (Austin, Texas) International Access Code: **011** Country Code: **1**	Automated Order-Status Service	toll-free: 1-800-433-9014
	AutoTech (portable and desktop computers)	1-800-247-9362
	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free1-877-459-7298

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	Americas Consumer XPS Support	toll-free: 1-800-232-8544
	Consumer (Home and Home Office) Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: **www.dellfinancialservices.com**	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	Business	
	Customer Service and Support	toll-free:1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Support for printers, projectors, PDAs, and MP3 players	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY (1-877-335-5889)
U.S. Virgin Islands	E-mail: la-techsupport@dell.com	
	General Support	1-877-702-4360
Venezuela	Website: **www.dell.com/vc**	
	E-mail: la-techsupport@dell.com	
	General Support	0800-100-4752

Your Monitor Setup Guide

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Your Monitor Setup Guide **(.pdf) (11 MB)**

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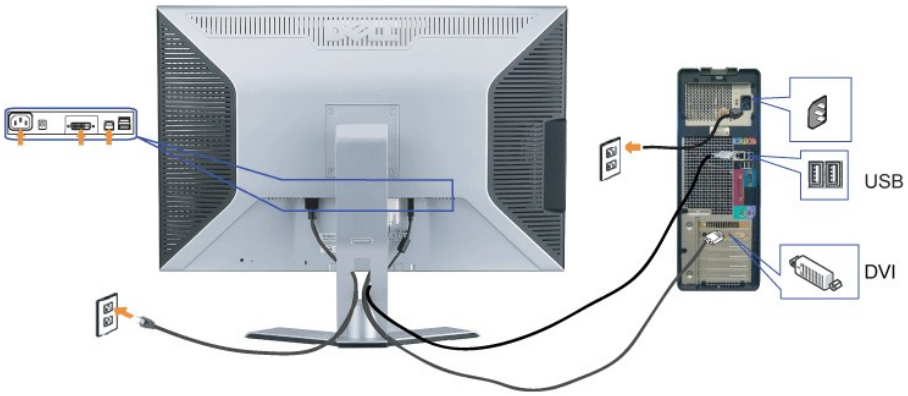
Setting Up Your Monitor

Dell™ 3007WFP-HC Flat Panel Monitor User's Guide

- Connecting Your Monitor
- Installing the Utility Tool (Microsoft® Windows® Operation Systems)
- Using the Front Panel Buttons
- Using the OSD
- Using the Dell Soundbar (Optional)

Connecting Your Monitor

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions.



1. Turn off your computer and unplug the power cord.
2. Connect the white connector end of the DVI cable attached on the monitor to the connectors on the computer.
3. Connect the USB cable that was included with your monitor to the computer and the upstream USB connector on the monitor. Once this cable is connected the computer and the monitor, you can use the USB downstream on the monitor.
4. Connect any USB devices.
5. Connect the power cord.
6. Turn on your monitor and computer. If you do not see an image, see Troubleshooting Your Monitor. Troubleshooting.

NOTE: The Monitor will display full screen in White, Black, Red, Green and Blue color rolling pattern on screen if the DVI cable is not connected. This self tes pattern will be displayed continually when Monitor detects that DVI cable from Monitor to PC is not connected.

Installing the Utility Tool (Microsoft® Windows® Operation Systems)

The **setup.exe** application tool launcher provided in the CD allows you to the install utility tool on the computer. This feature queries the monitor for the brightness parameter and displays the adjustment range bar on the screen.

1. Insert the CD into the CD drive.
2. Open the **Drivers** folder and double-click **setup.exe**.

NOTE: Ensure that the USB cable is connected between the monitor and the computer.

3. The install Shield wizard will launch the application tool. Click Next to countinue.
4. Select **Accept the license agreement** and click **Next**.
5. Click **Install** to complete the installation. After the installation is complete, click **Finish**.

You are now ready to view adjustment range bar while adjusting the brightness on the monitor.

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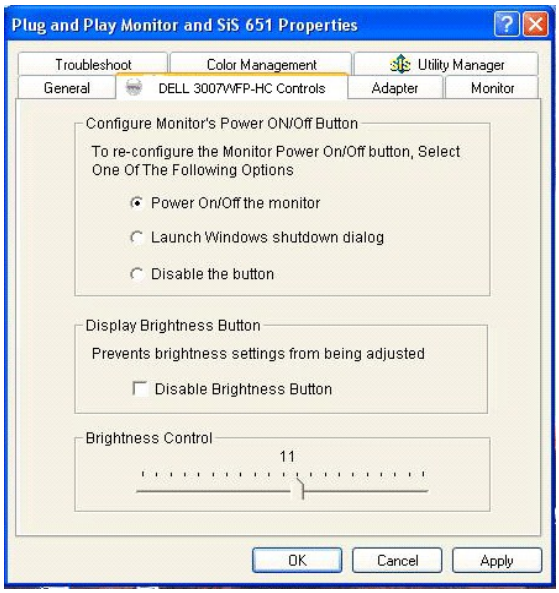
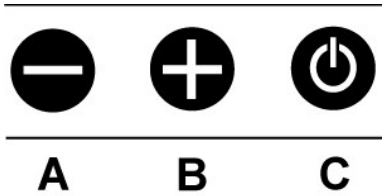


Using the Front Panel Buttons

Use the buttons on the front of the monitor to adjust the image settings.



Down (-) and Up (+)	Touch - or + to activate the on-screen display (OSD). Use these buttons to decrease/increase the brightness ranges.
Power Button and Indicator	Use the power button to turn the monitor on and off. The blue light indicates the monitor is on and fully functional. An amber light indicates power save mode.

Using the OSD

NOTE: If you make an adjustment, the monitor automatically saves any adjustments you have made.

1. Touch - or + to activate the on-screen display (OSD).
2. Touch - and + button to select the desired parameter.

Icon	Brightness bar	Description
	Brightness	Brightness adjusts the luminance of the monitor. Press the **+** button to increase luminance and press the **-** button to decrease luminance (min 0 ~ max 20).

NOTE: OSD generate from PC application F/W through the upstream port of USB to make sure the USB cable connect well.

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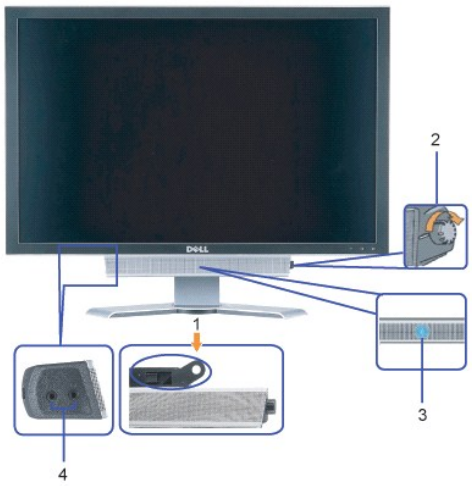
Using the Dell Soundbar (Optional)

The Dell Soundbar is a four-speaker, two-channel speaker that can be attached to your monitor. Located on the Soundbar are a: Rotary volume and on/off control to adjust the overall system level, a green LED for power indication, and two audio headset jacks.



1. Attach mechanism
2. Power/volume control
3. Power indicator
4. Headphone connectors

Soundbar Attachment to the Monitor

NOTICE: Do not use the soundbar power connector with any other device.

1. Attach the Soundbar by aligning the two slots on the Soundbar with the two tabs on the bottom of the monitor.
2. Slide the Soundbar to the left until it snaps in to place.
3. Plug in the power cord from the Soundbar in to the connector on the back of the monitor.
4. Insert the green stereo plug from the Soundbar in to your computer's audio output connector.

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Solving Problems

Dell™ 3007WFP-HC Flat Panel Monitor User's Guide

- General Problems
- Product Specific Problems
- USB Problems
- Troubleshooting Your Soundbar

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions.

General Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture or monitor is dead	ı Check connection integrity at both ends of the video cable. ı Ensure the monitor and computer are plugged in to a working electrical outlet. Connecting Your Monitor ı Ensure power button is depressed fully.
No Video/ Power LED on	No picture or no brightness	ı Increase brightness controls. ı Perform monitor self-test feature check. ı Check for bent or broken pins. ı Re-boot your computer and monitor.
Poor Focus	Picture is fuzzy, blurry, or ghosting	ı Eliminate video extension cables. ı Perform monitor reset. ı Lower video resolution or increase font size.
Shaky/Jittery Video	Wavy picture or fine movement	ı Perform monitor reset. ı Check environmental factors. ı Relocate and test in other room.
Missing Pixels	LCD screen has spots	ı Cycle power on-off. ı These are pixels that are permanently off and is a natural defect that occurs in LCD technology.
Brightness Problems	Picture too dim or too bright	ı Perform monitor reset. ı Adjust brightness controls.
Horizontal/Vertical Lines	Screen has one or more lines	ı Perform monitor reset.
Sync Problems	Screen is scrambled or appears torn	ı Perform monitor reset. ı Start in the "safe mode".
LCD Scratched	Screen has scratches or smudges	ı Turn monitor off and clean the screen. ı For cleaning instruction, see Caring for Your Monitor.
Safety Related Issues	Visible signs of smoke or sparks	ı Do not perform any troubleshooting steps. ı Monitor needs to be replaced.
Intermittent Problems	Monitor malfunctions on & off	ı Ensure monitor is in proper video mode. ı Ensure video cable connection to computer and to the panel is secure. ı Perform monitor reset.
Image Retention (from a static image)	Faint Shadow from the static image displayed appears on the screen	ı Use the Power Management feature to turn off the monitor at all times when not in use. Alternatively, use a dynamically changing screensaver left on the monitor for a long period of time.

Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Unable to view any image / Only 2560 x 1600 resolution is	Blank image or low resolution display	ı Ensure that the recommended graphics card that supports Dual DVI out is installed.

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available.		
Unable to view Brightness OSD while adjusting brightness of the monitor	Monitor brightness changes however no OSD appears	l If you are using a Microsoft® Windows® operation system, install application tool provided in the CD. See installing the Utility Tool (Microsoft® Windows® Operation System) for more information.
Cannot adjust the monitor with the buttons on the front panel	No change in monitor brightness settings	l Turn the monitor off and unplug the power cord. Then plug the power cord back and turn the power on.

USB Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
USB port is not working	USB peripherals are not working	l Check that your monitor is powered ON. l Reconnect the upstream cable to your computer. l Reconnect the USB peripherals to downstream connector. l Turn off and then turn on the monitor again.
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not at all.	l Check that your computer is USB 2.0 compatible. l Verify USB 2.0 source on your computer. l Reconnect the upstream cable to your computer. l Reconnect the USB peripherals to downstream connector.

Troubleshooting Your Soundbar

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Sound	No power to Soundbar - the power indicator is off. (built-in DC power supply. i.e. 3007WFP-HC)	l Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (green LED) on the front of the Soundbar is illuminated. l Confirm that the power cable from the Soundbar is plugged into the monitor. l Confirm that the monitor has power.
No Sound	Soundbar has power - power indicator is on.	l Plug the audio line-in cable into the computer's audio out jack. l Set all Windows volume controls to their maximum. l Play some audio content on the computer (i.e. audio CD, or MP3). l Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. l Clean and reseat the audio line-in plug. l Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Computer's sound card is used as the audio source.	l Clear any obstructions between the Soundbar and the user. l Confirm that the audio line-in plug is completely inserted into the jack of the sound card. l Set all Windows volume controls to their midpoints. l Decrease the volume of the audio application. l Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. l Clean and reseat the audio line-in plug. l Troubleshoot the computer's sound card. l Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Other audio source is used.	l Clear any obstructions between the Soundbar and the user. l Confirm that the audio line-in plug is completely inserted into the jack of the audio source. l Decrease the volume of the audio source. l Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. l Clean and reseat the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar	l Clear any obstructions between the Soundbar and the user. l Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. l Set all Windows audio balance controls (L-R) to their midpoints. l Clean and reseat the audio line-in plug. l Troubleshoot the computer's sound card. l Test the Soundbar using another audio source (i.e. portable CD player).
Low Volume	Volume is too low.	l Clear any obstructions between the Soundbar and the user. l Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. l Set all Windows volume controls to their maximum. l Increase the volume of the audio application. l Test the Soundbar using another audio source (i.e. portable CD player).

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Using Your Adjustable Monitor Stand

Dell™ 3007WFP-HC Flat Panel Monitor User's Guide

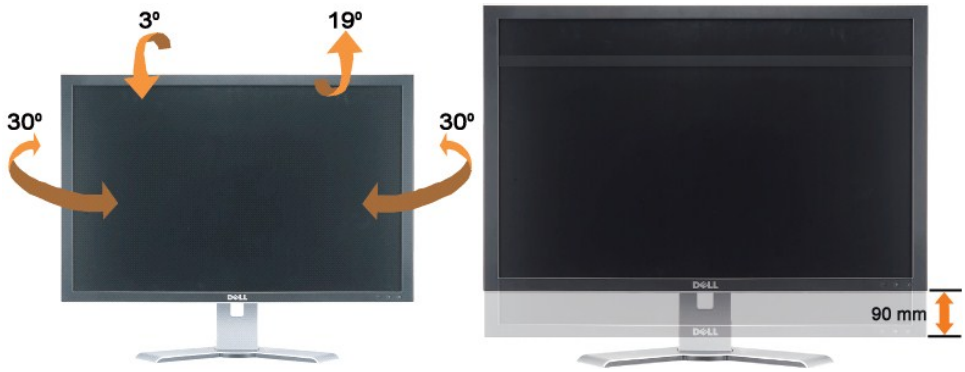
- Organizing Your Cables
- Using the Tilt, Swivel, and Height Adjustment

Organizing Your Cables

After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment,) use the cable holder to neatly organize all cables as shown above.

Using the Tilt, Swivel, and Height Adjustment

You can adjust your monitor to best fit your viewing needs using the Tilt, Swivel, and Height Adjustment options.



You can adjust the stand vertically, up to 3.54 inches (90mm) using the stand lock/release button. Press the stand lock/release button on the back of the monitor and then lift or lower the stand to the desired position.

NOTE: Before you move the monitor to a new location, lock the stand by lowering monitor until in clicks in to place.

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